

# **TERMS & CONDITIONS**

## **Vocal Pop & Jazz Days 2022**

### **Respective Responsibilities**

Participants of Vocal Pop & Jazz Days are required to adhere to all reasonable instructions from the staff. Participants who do not adhere to the rules or the terms and conditions or who damage the good name of Stichting Vocal Pop and Jazz, can be excluded by Stichting Vocal Pop and Jazz from further participation. There is no restitution of any remaining registration fee.

Vocal Pop & Jazz Days is an initiative of Stichting Vocal Pop and Jazz. Stichting Vocal Pop and Jazz shall have the right to cancel. The offer is pending availability. The registration fee is valid for one person and only includes the services offered in this program.

### **Registration process**

After (digital) receipt of the completed registration form, we will send you an acknowledgment. After this, we will determine whether you will be enrolled as participant or placed on a waiting list. Stichting Vocal Pop & Jazz has the final decision as to who is directly placed on the list of participants or the waiting list. This is determined by voice type and country of origin. Correspondence about this decision is not possible. Stichting Vocal Pop & Jazz has the right to refuse a registrant without explanation.

After enrolment as participant, we will send you a confirmation and an invoice. Upon receipt of your payment, your registration will be binding.

Any special requests must be identified on the registration form. Please check if all details on the confirmation form are correct.

### **Payment**

Payment of the invoice must be complete within two weeks of the invoice date.

### **Cancellation by participants**

After registration has become binding, cancellation is possible. All fees minus € 50.- administration charges will be returned for cancellations up to May 1<sup>st</sup> 2022. A cancellation on or after May 1<sup>st</sup> 2022 but before July 1<sup>st</sup> 2022 will be entitled to a refund of half the registration fee.

A cancellation on or after July 1<sup>st</sup> 2022 will not be entitled to any refund of the registration fee.

### **Personal Details**

A registration must be accompanied by all personal details that are of importance to participation in Vocal Pop & Jazz Days. If special diets or other medical or psychological conditions are indicated on the registration form Stichting vocal Pop and Jazz shall endeavour to meet special requirements. Any additional costs related to these special requirements shall be for the account of the participant.

## **Cancellation by Stichting Vocal Pop and Jazz**

In case the minimum number of participants is not met, Stichting Vocal Pop and Jazz maintains the right to cancel the entire Vocal Pop & Jazz Days up to 2 months prior to the start. Participants will receive at least 8 weeks prior notice.

## **Lost and Found Property**

Stichting Vocal Pop and Jazz is not liable for lost, damaged, or stolen property. Any items found on completion of the Vocal Pop & Jazz Days will be safeguarded for two weeks. In case no claimant has come forward, these items will be donated to charity.

## **Exceptional Circumstances and Force Majeur**

In case of exceptional circumstances and/or force majeure, Stichting Vocal Pop and Jazz shall have the right to change these terms and conditions. Exceptional circumstances shall be those conditions where completion of the Vocal Pop & Jazz Days cannot be guaranteed by Stichting Vocal Pop and Jazz. The organization shall offer participants an alternative arrangement within 48 hours unless the exceptional circumstances result from actions by the participant. In case Stichting Vocal Pop and Jazz is unable to offer the proposed accommodation, due to exceptional circumstances, Stichting Vocal Pop and Jazz shall have the right to house participants in an alternative of similar standard. Stichting Vocal Pop and Jazz reserves the right to change the dates of Vocal Pop & Jazz Days due to exceptional circumstances. If in case of exceptional circumstances and/or force majeure, some of the activities cannot be completed, Stichting Vocal Pop and Jazz is not bound to refund participants part of the registration fee.

## **Travel Documents**

In line with Dutch law, all participants of age 14 and over shall carry original and valid identification papers at all times. Stichting Vocal Pop and Jazz shall not be held liable for any costs incurred by participants in case participants do not adhere to this law.

## **Insurance and Liability**

Every participant shall be personally responsible for appropriate insurance for participation in Vocal Pop & Jazz Days. Stichting Vocal Pop and Jazz is not liable for any damage during Vocal Pop & Jazz Days or travel to and from Vocal Pop & Jazz Days.

Participants are personally responsible and liable for any damage to or theft of property given or presented on loan to participants during Vocal Pop & Jazz Days.

## **Covid-19**

Stichting Vocal Pop and Jazz will try their best to keep the Vocal Pop & Jazz Days safe for all participants.

- Stichting Vocal Pop and Jazz has the right to ask participants for a EU-compliant Covid-19 check.
- If the situation warrants it, Stichting Vocal Pop and Jazz can decide to take additional measures to assure the safety for all participants.
- If the Netherlands are assigned as a Covid-19 risk area by the ECDC, all fees minus € 50.- administration charges will in that case be returned.

## **Covid-19 update August 2022**

We have updated our Covid-19 policies based on the current situation in the Netherlands. Because there are no measures in place, we revert to the original cancellation policy shown above. There will be no refund for a cancellation due to Covid other than as provided for in our general cancellation policy.

If you test positive during the week, you will need to quarantine. We will make sure that you are provided food and beverages in your room. If you are in a double room, we will discuss the placement of your roommate. You will need to quarantine until you test negative or until you are symptom free and can travel back home.

If you test positive prior to arriving, please let us know and implement the quarantine rules of your home country. After the required term of quarantine, you are welcome to join us. We will not refund any of your participation fee. Please refer to your own personal travel and/or health insurance.